

Sales Floor Manager

As a Sales Floor Manager at NRM, you will be a key member of the Thrift Shoppe team. Your focus will be on service to customers through leading staff and volunteers as well as maintaining a safe and professional sales floor. This position is located at our Stony Brook location off Capital Blvd.

About NRM:

At NRM we believe that God desires for everyone to thrive. Therefore, we have set out to equip families and individuals in crisis with the resources and skills they need to achieve stability. NRM operates a Crisis & Development Center including a large food pantry and two Thrift Shoppes.

Duties and Responsibilities:

- Ensure the cleanliness and safety of the sales floor by performing and/or delegating janitorial and organizational responsibilities throughout the sales floor
- Support production team in placement of sellable products
- Ensure Thrift Store delivers excellent customer service to donors and customers
- Ensure Thrift Store is clean and well kept
- Ensure staff and volunteers are operating per NRM policy and procedure standards and regulations
- Provide functional guidance for sales floor
- Able to perform duties of the Donation Door Attendant, POS Operator, Warehouse Logistics Coordinator, Clothing Processor, and Janitor to assist any department as needed
- Model NRM Core Values
- Play supporting role in driving company culture change efforts and change management processes

- Perform other duties as assigned

Requirements:

- Able to lift, push, or pull merchandise as required
- Able to consistently stand, sit, bend, or do repetitive motions throughout shift
- Professional demeanor and adaptive to ever-changing environment
- Must be 18 years of age or older to operate machinery relevant to the job
- Be a team player

- Ability to operate in a faith based environment

Experience

- High School graduate / GED
- 2 years retail experience

- 2 years management / supervision experience

Availability:

- Full Time – flexibility to work nights and weekends