## **POÐ** Network

A CHURCH COMPASSION SUPPLY STORE & UTILITY TOOL FOR PODS IN THE CITYSERVE COLLABORATIVE NETWORK





A CITYSERVE POD (POINT OF DISTRIBUTION) IS A LOCAL CHURCH COORDINATING WITH CITYSERVE TO RECEIVE RESOURCES FROM ITS ASSIGNED HUB AND MEET THE NEEDS OF ITS NEIGHBORHOOD WITH COMPASSIONATE GIVING AND RELATIONSHIP BUILDING. THE POD CITYSERVE APP ALLOWS PODS TO CONNECT TO A HUB IN CLOSE PROXIMITY TO THEIR CHURCH LOCATION, AND MANAGE PICKED UP ITEMS AND DISTRIBUTION WITH APPROVAL, REPORTING, AND TRACKING CAPABILITIES— CREATING A CONTACTLESS AND PAPERLESS VERIFICATION PROCESS. OPERATING AS AN ONLINE SUPPLY STORE, PICKED UP GOODS IN-KIND (GIK) ARE CATALOGED AND MADE AVAILABLE FOR SELECTION BY USERS IN THE HERO APP—RESOURCING PEOPLE FOR COMPASSIONATE GIVING TO HOUSEHOLDS IN NEED. THE POD CITYSERVE APP IS A COMPONENT OF AN APP ECOSYSTEM THAT WORKS IN CONJUNCTION WITH THE HUB CITYSERVE AND HERO NETWORK APPS.

## How It Works:

- Download the POD CityServe app in the Apple App Store or Google Play.
- Register your POD by creating an account with the name of your church. Must use the full, correct address.
- Connect to your HUB by selecting your city name.
- Farmers to Families food boxes picked up at your HUB will be verified and signed for in the POD CityServe app and the receipt will be reported to your HUB.
- PODs commit to USDA requirements for each Farmers to Families food box pick up.
- Farmers to Families food box data is reported to USDA, the supplier, and the CityServe office.
- GIK picked up at HUB is photographed and cataloged in the POD CityServe app.
- Other features provide HERO Network tracking reports and history.
- The media feed is a multi-platform feature allowing your POD to post photos and share testimonials pertaining to the CityServe ministry.

