HUB

A CHURCH
COMPASSION
UTILITY TOOL
FOR HUBS IN THE
CITYSERVE
COLLABORATIVE
NETWORK





A CITYSERVE HUB IS A CHURCH OR ORGANIZATION WITH THE CAPACITY AND SPACE TO BE A WAREHOUSE DISTRIBUTION CENTER OF FARMERS TO FAMILIES FOOD BOXES AND GOODS IN-KIND (GIK) FOR LOCAL CHURCHES, ALSO KNOWN AS PODS (POINT OF DISTRIBUTION), IN ITS GEOGRAPHICAL REGION. THE HUB CITYSERVE APP ALLOWS HUBS TO MANAGE RECEIVED TRUCKLOADS AND DISTRIBUTION WITH APPROVAL, REPORTING, AND TRACKING CAPABILITIES—CREATING A CONTACTLESS AND PAPERLESS VERIFICATION PROCESS. THE HUB CITYSERVE APP IS A COMPONENT OF AN APP ECOSYSTEM THAT WORKS IN CONJUNCTION WITH THE POD CITYSERVE AND THE HERO NETWORK APPS.

How It Works:

- Download the HUB CityServe app in the Apple App Store or Google Play.
- Register your HUB by creating an account. Your HUB name will be the city where your church or organization is located, not the name of your church or organization. (ie. Canyon Hills Assembly of God Church is a HUB in Bakersfield, California, so its HUB name is Bakersfield.)
- Creating a HUB account will automatically populate the map with your HUB name and location, making your HUB searchable by PODs to connect with via the POD CityServe app.
- When a truckload is received at your HUB, a signed Bill of Lading in the app will electronically populate your HUB warehouse with the truckload.
- HUBs commit to USDA requirements for each Farmers to Families food box delivery received.
- Food boxes and GIK picked up by PODs will be verified and signed for in the POD CityServe app and deducted from your HUB truckload.
- Farmers to Families food box data is reported to USDA, the supplier, and the CityServe office.
- Other features provide POD tracking reports and history.
- The media feed is a multi-platform feature which allows your HUB to post photos and share testimonials pertaining to the CityServe ministry.

