

## EFFECTIVE TOMORROW (Tuesday, April 7), ALL Orders to be picked up CURBSIDE

Dear gleaf Patient,

As we continue to evolve with the changing conditions of COVID-19, we are doing our best to respond in a manner that will keep you and our employees safe. EFFECTIVE TOMORROW (4/7/20), we are suspending ALL PATIENT FOOT TRAFFIC into the dispensary, requiring ALL ORDERS to be PHONE IN, and all PICKUP will be performed via our CURBSIDE Service.

## IMPORTANT INFORMATION

NO EXCEPTIONS: Orders MUST be phoned in ahead of time. They should be placed prior to driving to the dispensary so that the drive through line moves quickly. DO NOT try placing an order from the parking lot.

Our hours will remain the same: Phone orders will be accepted from 10am - 6:30pm (Monday - Saturday) and 10am - 2:30pm (Sunday). However, pickup WILL NOT begin until 12pm each day. Orders may be picked up between 12pm - 7pm (Monday - Saturday) and 12pm - 3pm (Sunday).

ONLY PATIENTS AND/OR REGISTERED CAREGIVERS should be in the vehicle. If others are in the vehicle, the sale cannot be completed. You will need to present medical marijuana card and IDs just as you would if checking in at the desk.

Please see the picture BELOW showing which side will be used as the entrance and which side will be used as the exit.

Please be patient. These measures are to protect your safety and the staff's safety so that you still have access to your medication.

Please be respectful of fellow patients and our staff. To help keep phone lines clear, for telephone orders, please be ready to give you name and date of birth and please know what you would like to order. Our menu can be found on our website at www.gleafohio.com.

All orders must be picked up by the end of the day, or they must be returned to inventory.

We do apologize for the inconvenience this may cause, but the health and wellness of you and our staff is our top priority.