

# Utility Bill Dates and Payment Options



## Utility Bill and Payment Dates: (dates to remember)

- 5th Utility bills are mailed
- 20th Payments are due
- 21st A late fee of \$20 is applied to accounts with balances, and disconnect notices are mailed.
- 27th Disconnects take place on the 27th of the month, or the date given in the disconnect notice.

## Payment Options:

### **IN-PERSON / BY MAIL**

Village Hall hours are Monday – Friday, 7:30am – 12:00pm and 1:00pm – 4:30pm. Only check or cash is accepted when paying in person. There is a 24 hour drop box available. Please allow ample time when mailing a payment.

### **CREDIT CARD / E-CHECK**

Online via credit card or e-check with a one-time payment or set up autopay. If scheduled as autopay, transactions will take place on the **16th** of the month. If the 16th falls on a weekend or holiday, transactions will take place on the first business day prior to the weekend or holiday. The link to pay can be found on the Home Page of the [www.divernonil.com](http://www.divernonil.com) website. If a code is requested while logging in, please call the Village Hall. Convenience fees apply. The Village does not receive any revenue from these fees.

### **BANK**

Through your own bank you can schedule payments each month or as an autopay. Please allow ample time for your request to be processed and your payment to arrive via mail.

### **DIRECT DEBIT**

The Village will make a withdrawal from your account on the 20th of each month. If the 20th falls on a weekend or holiday, transactions will take place on the first business day prior to the weekend or holiday.