



SHINING A LIGHT ON POWER OUTAGES

Major storms can cause power outages lasting from several hours to several days. Unfortunately, power cannot be restored to everyone at the same time. Woodruff Electric works as safely as possible to quickly restore power. We respond immediately to dangerous situations, such as fallen wires or sparking equipment. Emergency and health-related facilities, such as hospitals, and fire and police departments are top priorities. WECC then works to restore power to the largest number of members.

During a major outage, damaged high-voltage lines are repaired first because they feed power to a large number of homes and are the source of power for secondary and service drop lines. Once main lines are restored, other lines are isolated and repaired in the order that will serve the most members first.

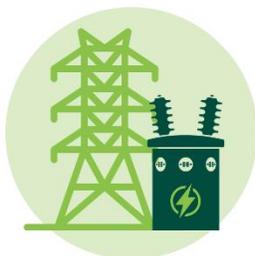
Smaller lines that serve clusters of homes are repaired next. During this time, members who are without power because their individual lines are damaged may see other homes or businesses nearby with power restored. Once the lines serving clusters are restored, repairs are made to individual lines. We encourage members to call immediately to report a safety hazard. But please, make only one call to report an outage at your home or in your neighborhood. Repeated calls to our control center during major storms can overburden phone lines.

WECC is dedicated to restoring service to all members as safely and efficiently as possible. We appreciate your patience and support. WECC provides multiple ways to report an outage:

1. By calling 870-633-7100 or 1-888-559-6400.
2. By texting "OUT" to 1-888-559-6400
3. Online at www.woodruffelectric.com
4. Using the Woodruff Electric mobile app on your apple or android device.

HOW POWER IS SAFELY RESTORED

Please know that when the power goes out, we are doing all we can to safely and efficiently restore power. Here are the steps we take in the assessment and restoration process:



**STEP 1: ASSESS
THE DAMAGE**



**STEP 2: ADDRESS
SAFETY RISKS**



**STEP 3: RESTORE
ESSENTIAL SERVICES**



**STEP 4: PRIORITIZE
REPAIRS**



Get tips on staying **safe** and **warm** during a winter power outage.



Woodruff Electric Cooperative Corporation
Your Local Energy Partner

MEMBERS ENCOURAGED TO COMPLETE THE "AR BROADBAND NOW" SURVEY

The state of Arkansas will award millions in broadband funding in the coming years. We are asking for your assistance to provide data and information on what options our members have currently for broadband and what their individual needs are for using broadband.

Here's how you can help: Complete the broadband survey at surveymonkey.com/r/arbroadband or scan this QR code with your smart phone camera to take the survey.



LEVELIZED BILLING

If you don't like surprises, we may have the perfect plan for you. Levelized Billing lets you predict the future!

With Levelized Billing, you will know what to expect on your electric bill because the amount will be approximately the same month after month—even throughout peak cooling and heating periods. It does not reduce your electric bill but will smooth out your charges and help you manage your electric bill. Give us a call to begin levelized billing!



ENERGY EFFICIENCY

About 30% of a home's heating energy is lost through inefficient windows. Caulk and weatherstrip all windows to seal air leaks.

When running your home heating System, lock all operable windows to ensure the tightest seal possible.

Source: Dept. of Energy



Scholarships

GLYNN AND MILDRED CARPENTER SCHOLARSHIPS FOR HIGH SCHOOL SENIORS

Be sure to visit www.woodruffelectric.com for rules, application, and more information!

DEADLINE: March 21, 2022

Woodruff Electric Cooperative Corporation

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www.woodruffelectric.coop

POWER-UP! SUPERCHARGE YOUR MEMBERSHIP

Enroll in Outage Text Messaging

We offer a text messaging service that allows members to report power outages and receive information when power has been restored.

Visit www.woodruffelectric.com to sign up today!

OUTAGE REPORTING

Call our automated outage reporting number at:

Call 870-633-7100 or
1-888-559-6400