



2021 HOLIDAY GREETING CARD CONTEST WINNER ANNOUNCED

Congratulations to 8-year-old Parker W., who created the winning design for the 2021 WECC Holiday Card! Parker, a student at Wynne Intermediate School, received a \$50 gift card for being selected as this year's winner. This holiday card will be mailed to friends of Woodruff Electric, legislators and businesses across our area. Thank you to all the area students who submitted their designs. We had many great pieces of artwork submitted this year.



Pictured: Parker's winning entry

NEW PREPAY PROGRAM FOR MEMBERS

What if paying your electric bill was like buying gas for your vehicle? NOW IT CAN BE!

- CHOOSE YOUR OWN PAYMENT SCHEDULE
- NO DEPOSITS, NO LATE FEES AND NO MONTHLY BILLS
- PURCHASE ELECTRICITY WHEN CONVENIENT
- YOU CONTROL YOUR ELECTRICITY BUDGET
- MONITOR ELECTRICAL USAGE



HOW DOES IT WORK? Prepay is a self-managed program. You purchase electricity before you use it. When your account runs low, you will get an alert by e-mail or text, letting you know it is time to pay on your WE EZPay account.

HOW MUCH MONEY SHOULD I KEEP IN MY ACCOUNT? It's up to you! Buy energy to last for a few days or several months! If you signed up for a Debt Payment Plan, that balance will be reduced by a percentage of all future payments until it is paid off, as indicated in your WE EZPay Authorization Agreement.

WHAT IF MY ACCOUNT RUNS OUT? If funds in your account run out, your electric service will be automatically disconnected. You will be notified by e-mail or text (your choice) that your service has been cut off. You can purchase more power online or by phone 24 hours a day, 7 days a week. Your power will be restored within minutes, and you will not be charged a reconnection fee.

A credit balance of \$20 will be necessary for reconnection of the account.

PAYMENTS CAN BE MADE USING THE FOLLOWING METHODS:

- Online at www.woodruffelectric.com (make one-time payments or sign up for E-Business).
- Calling by telephone to 1-888-559-6400 or 870-633-7100.
- Woodruff Electric app on your mobile device (available on Apple or Android devices).

Contact your local office today to get started on the new EZPay program!

Merry Christmas

from Woodruff Electric Cooperative Corporation

Our offices will be closed on

Thursday, December 23rd and Friday, December 24th

KIDS' CORNER: COLORING PAGE

HOLIDAY SAFETY

with Safety Sadie



Make sure your pets have a safe holiday, too. Watch them around light strands, cords and bulbs, to make sure they don't chew on them.



Happy Holidays from Your Local Energy Partner – Woodruff Electric

Wishing you a merry and bright holiday season!

ENERGY EFFICIENCY

Heading out of town for the holiday season?

Remember to unplug electronics that draw phantom energy load. Some gadgets like TVs, phone chargers, gaming consoles, coffee pots and toothbrush chargers use energy when plugged into an outlet – even when they are not in use.



DOWNLOAD THE NEW MOBILE APP

Use the app to make payments, report a problem, view current outages, view daily usage, view daily costs, current balance, and view announcements. Members can manage multiple accounts by using the app on Apple or Android devices.



AUTOMATIC BILL PAY

ON TIME. EVERY TIME.

- ✓ **Don't write another check.**
- ✓ **Save time and money.**
- ✓ **Set it and forget it!**

It is a convenient service offered by WECC and your bank that allows your payment to be made directly from your checking account without you having to write and mail your check.

Woodruff Electric Cooperative Corporation

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8:00am to 5:00pm

Monday through Friday

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www.woodruffelectric.coop



1/3 of Christmas Tree fires are caused by electrical malfunctions.

Information collected from The National Fire Protection Association.

OUTAGE REPORTING

Call our automated outage reporting number at:

Call 870-633-7100 or
1-888-559-6400