

BENEFITS OF EZPAY

What if paying your electric bill was like buying gas for your vehicle? **NOW IT CAN BE!**



- CHOOSE YOUR OWN PAYMENT SCHEDULE
- NO DEPOSITS, NO LATE FEES AND NO MONTHLY BILLS
- PURCHASE ELECTRICITY WHEN CONVENIENT
- YOU CONTROL YOUR ELECTRICITY BUDGET
- MONITOR ELECTRICAL USAGE



Woodruff Electric
Cooperative Corporation
Your Local Energy Partner

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WE
Woodruff Electric



EZPay
A prepaid energy solution.

HOW DOES IT WORK? Prepay is a self-managed program. You purchase electricity before you use it. When your account runs low, you will get an alert by e-mail or text, letting you know it is time to pay on your WE EZPay account.

HOW MUCH MONEY SHOULD I KEEP IN MY ACCOUNT? It's up to you! Buy energy to last for a few days or several months!

If you signed up for a Debt Payment Plan, that balance will be reduced by a percentage of all future payments until it is paid off, as indicated in your WE EZPay Authorization Agreement.

WHAT IF MY ACCOUNT RUNS OUT? If funds in your account run out, your electric service will be automatically disconnected. You will be notified by e-mail or text (your choice) that your service has been cut off. You can purchase more power online or by phone 24 hours a day, 7 days a week. Your power will be restored within minutes and you will not be charged a reconnection fee. **A credit balance of \$20 will be necessary for reconnection of the account.**

PAYMENTS CAN BE MADE USING THE FOLLOWING METHODS:

- Online at www.woodruffelectric.com (make one-time payments or sign up for E-Business)
- By telephone- 1-888-559-6400 or 870-633-7100
- Woodruff Electric app on your mobile device.

SIGN UP FOR E-BUSINESS to make payments, monitor your account balance, and change notification days and amounts.

Visit: <https://ebiz.woodruffelectric.com/>

DOWNLOAD THE WECC MEMBER APP to make payments, report a problem, view current outages, view daily usage, view daily costs, current balance, and view announcements. Members can manage multiple accounts by using the app. Available on Apple or Android devices.