



GIVING BACK TO THE COMMUNITY

Over the years, you've probably heard or read about Woodruff Electric's concern for our community. This is one of the core principles that sets cooperatives apart from other types of utilities and businesses. We've always taken this mission and responsibility to heart. It's who we are as a co-op.

Over the past few months, like so many of you, we've risen to meet new challenges and strengthen the safety net for our community, particularly for those who are most vulnerable. Because of the COVID-19 pandemic, we've made numerous adjustments to programs and operations to maintain business continuity while staying focused on the bigger mission of helping our members during this turbulent time.

Now, with the holidays fast approaching, these recent events have made us pause and think about the role we play in our community. While our purpose is to provide safe and reliable energy to you, the members we serve, we have a greater mission—to be a catalyst for good.

We have a strong commitment to safety—not just for our employees, but for our community as well. We visit schools to teach children of all ages how to stay safe around electricity. We hold safety demonstrations at community meetings and other events. Also, we have informative programs presented to local civic groups and organizations. We have previously hosted students on property for summer enrichment programs.

Woodruff Electric invests in the economic development of the community through an active role in our local Chamber of Commerce groups throughout our service area. We look forward to reopening our community room for community meetings and events.

You'll also see our employees serving on local boards, coaching youth sports, volunteering at charitable events, picking up trash along local roads and being a leader in the communities we serve. Because when you work at a co-op, you understand how important a strong community is—after all, without you, the co-op wouldn't exist.

We know that our core job is to keep the lights on; but our passion is our community. Because we live and work here too, and we want to make it a better place for all.

If there's anything we can do to help you—whether providing energy-saving advice to help lower your monthly bill or discuss billing options during these difficult times—please reach out to us at your local district office, by calling the headquarters office at 870-633-2262, visiting online at www.woodruffelectric.com or you may e-mail us at info@woodruffelectric.com

Concern for community is the heart and soul of who we are. And no matter what the future brings, you can count on *your* electric co-op to care about you.

THE SEVEN COOPERATIVE PRINCIPLES
ONE VOLUNTARY AND OPEN MEMBERSHIP
TWO DEMOCRATIC MEMBER CONTROL
THREE MEMBERS' ECONOMIC PARTICIPATION

FOUR AUTONOMY AND INDEPENDENCE
AND INFORMATION
SIX COOPERATION AMONG COOPERATIVES
FIVE EDUCATION, TRAINING
SEVEN CONCERN FOR COMMUNITY

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Happy Thanksgiving

The offices of Woodruff Electric will be closed
Thursday, November 26th & Friday, November 27th
in observance of the Thanksgiving holiday.

SAFETY TIPS FOR HUNTERS

This hunting season, we encourage all members to be aware of electrical equipment and take necessary precautions while hunting. Keep these safety tips in mind as you enjoy the great outdoors.

- **Take notice** of posted warning signs and keep clear of electrical equipment.
- **Do not** shoot at or near power lines and insulators.
- **Know** where power lines and equipment are located on the land where you hunt.
- **Be especially careful** in wooded areas where power lines may not be as visible.
- **Do not** place deer stands on utility poles or climb poles. Energized lines and equipment can conduct electricity to anyone who comes into contact with them, causing shock or electrocution.
- **Do not** place decoys on power lines or other utility equipment. Any non-electrical equipment attached to a pole can pose an obstruction and serious hazards to our line crews.

ENERGY EFFICIENCY

Energy Efficiency Tip of the Month

Keep cold air out to save energy. Seal air leaks around pipes and any gaps around chimneys and unfinished spaces behind cupboards and closets.

Source: www.energy.gov



E-BILL FOR BANK DRAFT/EBIZ MEMBERS

If your account is currently Bank Drafted or you pay each month through Woodruff Electric Ebiz online or by phone, you are eligible for Electronic Billing.



ACCESSIBILITY



ECO-FRIENDLY



SECURE



SAVE TIME



STOP PHONE SCAMS!

Energy Consumers: Never give out personal information to a caller demanding immediate payment.

Woodruff Electric Cooperative Corporation

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www.woodruffelectric.coop



research collected from the U.S. Department of Energy

OUTAGE REPORTING

Call our automated outage reporting number at:

Call 870-633-7100 or
1-888-559-6400